

# **ADVERTISEMENT**

## **INTERNET SELF SERVICE APPLICATION**

The services of a competent and qualified Service Provider are required to obtain an internet self service application for the Steve Tshwete Local Municipality.

The Internet self service application needs the following features:

- Assistant-less registration for a user with a valid municipal account
- User will require a username and password to access the invoices
- Any amount of valid municipal accounts can be added/linked to one registered account
- The user must be able to view invoices for at least the last 3 months
- The user will have the option to request a PDF format of an invoice. This PDF invoice that was created by another process on the linux server must be retrieved from the linux server and send to the user via email
- The user will have the ability to submit requests to the different departments via a form
- User information can be changed on the application
- The STLM will take full ownership of the application. No rentals of any modules of the application will be allowed

### Technical

- Server – Windows 2003 Web Server already installed in the server room at STLM
- The Domain is already registered
- Thawte Security for SSL connection
- MySQL or MS SQL databases are available for use with the application
- An extra application to transfer the municipal account information to the web server will be required to update the monthly account information

The applicant must demonstrate the full application before it will be considered for purchasing.

The quotation must reflect full details of all the costs, once off and recurring costs.

STML will enter directly into agreements with the service providers for the recurring costs.

Any additional information is obtainable from L. Bruwer at telephone (013) 249 7114 or at Room C103 at the Civic Centre.

Quotations are to be submitted in a sealed envelope marked “**e-Service**” and be handed in at the office of the Data Control Officer before Friday, 18 June 2010 at 12:00.

**F. NAUDÉ**  
**Executive Manager : Finance**

GENERAL CONDITIONS:

1. Quotations shall remain valid for a period of 60 days from the closing date.
2. Steve Tshwete Local Municipality is not obliged to accept the lowest or any quotation and reserves the right to accept any quote, part of any quote, or more than one quote.
3. Quotations offers shall be adjudicated in accordance with preference procurement policy of Steve Tshwete Local Municipality.